Clinton Community School District

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How to Clear the Cache

This sounds like some kind of high level Tech thing but its really not. It takes less than 30 seconds and is something everyone who owns a computer should know how to do.

Small Learning Opportunity – A Cache is designed to make your web browsing faster. Every Browser has a Cache, Safari, Chrome, Firefox, Edge, etc. Whenever you visit a Website the browser downloads a copy of that website and stores it in the "Cache" allowing future visits to the website to load 10 times faster.

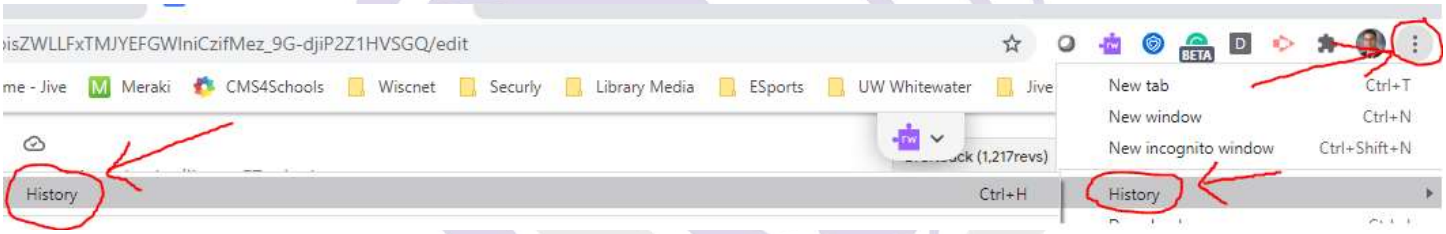
SO because of this if your student is having an issue with a website it could mean that the downloaded copy of the website has bad data in it, has gone stale, or having another issue.

Clearing the Cache will allow you to download a fresh version of the website clearing out any issues that may have been caused by the downloaded copy.

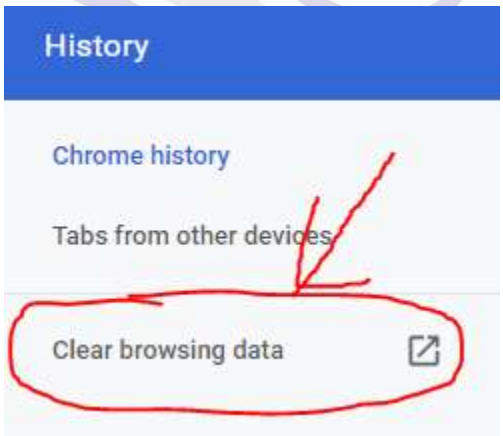
NOW Clearing the Cache is fast and easy.

We use the Ctrl + H buttons to quickly bring up our History

Or you can click on the three dots in the upper right hand corner of your browser and scroll down to History. In the Pop-Out Menu select History at the top of the list.



On the Next Screen Simply Click on the "Clear browsing Data" on the left hand side of the Screen.

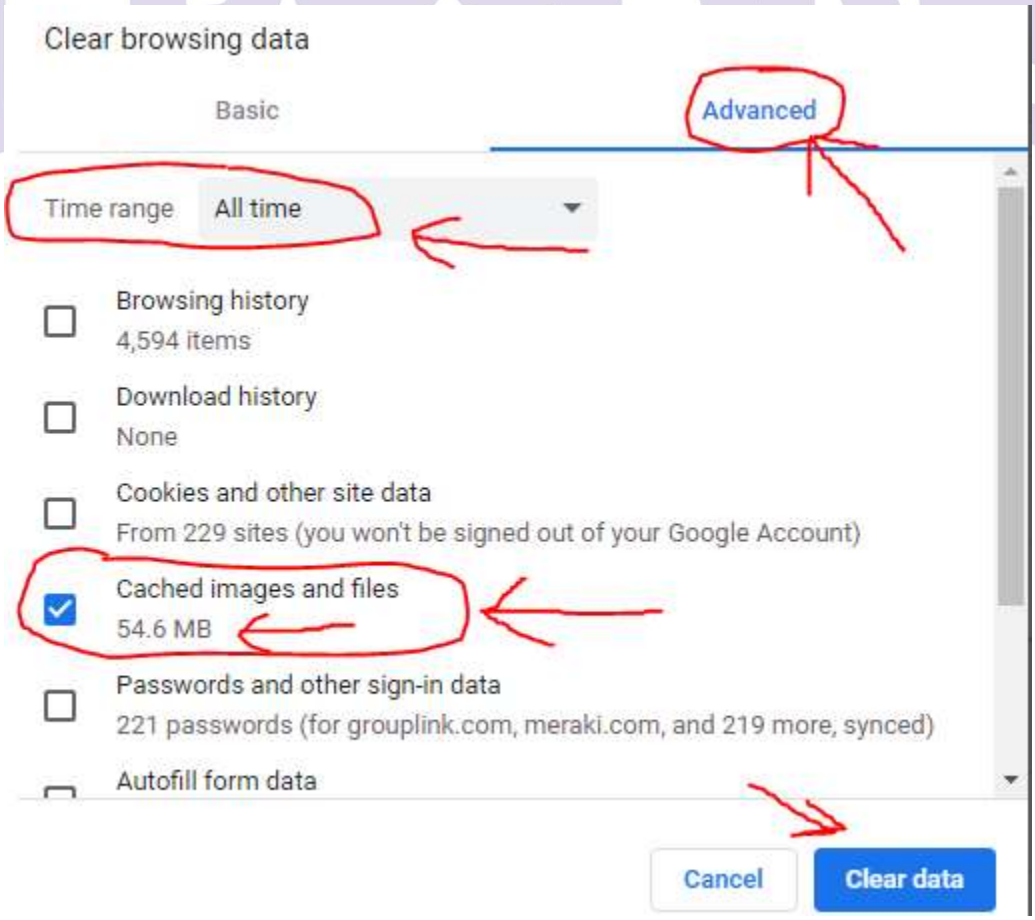


Next you will get a Pop-up Window and you want to Select Advanced at the top Right.

Ensure you set the “Time Range” to “All Time”

UNCHECK EVERYTHING except “Cached Images and Files”

*Note If you want to clear the rest of these then follow these steps a second time and check all of the boxes except “Cached Images and Files” We have found that when you try to clear them all at once not all of the Cache gets cleared properly.

Once you have ONLY the “Cached Images and Files” Selected Click on the “Clear Data” Button at the Bottom and you should see the number below your “Cached Images and Files” Drop down to only 1 MB signaling it has been cleared properly.

Also note there is a Scroll bar for you to scroll down and uncheck more boxes than what it initially shows.